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## QikID DATA DELETION POLICY

### 1 MANUAL DELETION

QikID considers itself a champion of user privacy, this is why we allow anyone to evaluate QikPASS for themselves, and it's also why we display your preferred name and never disclose your contact details. In keeping with this we accept requests to delete personal information from our systems. QikID has the ultimate right to decide whether to delete your personal information or not, as a guide we're more than happy to do so if you've not been on a ban list or watch list for a registered venue in the last year or two - we generally will refuse requests where you have been added or are currently added to such a list.

If you would like to delete your profile please login to the QikPASS portal at [www.qikid.com](http://www.qikid.com) choose "Your Settings > Your Details > Permanently Delete Profile". Note that when resetting your pin, you can only use the email address or phone number you provided on enrolment.

### 2 AUTOMATIC DELETION

If your record in QikID's database does not have a QikPASS QR Code (card/sticker) associated with it, has no contact information (such as a phone number or email address) and is not currently listed on any ban / watch / VIP lists, it will be deleted automatically after 30 days

### 3 NOTE REGARDING DELETION

Please note that when we delete personally identifiable data we remove it from the current systems only, data is not scrubbed from encrypted backups. Backups are eventually destroyed as new backups are created, this process will eventually lead to your data being completely removed however it will take time. Please also note that QikID in deleting your data will only delete personally identifiable data such as your photographs, name, your date of birth, your email address and your phone number; we will retain information like promotions redeemed, authentications completed and the like however they will no longer be identifiable as being yours - this is for statistical and reporting reasons.